

DANSKE INVEST MANAGEMENT COMPANY

Société Anonyme

Registered office: 13, rue Edward Steichen L-2540 Luxembourg
RCS Luxembourg B 28945

11 September 2018

Information regarding complaints handling

Danske Invest Management Company has implemented procedures for handling complaints to ensure objective and fast complaints handling.

Customer complaints regarding the funds managed by Danske Invest Management Company should be addressed to:

Danske Invest Management Company
Complaints
13, rue Edward Steichen
L-2540 Luxembourg

Danske Invest Management Company's general procedure is either to send an answer or a confirmation of receipt within 10 business days after receipt of the complaint.

In accordance with CSSF Circular 17/671 and Regulation 16-07 of 11 November 2016 relating to the out-of-court resolution of complaints, a request for the out-of-court resolution of complaints may be filed with the CSSF (Commission de Surveillance du Secteur Financier) in accordance to the procedure described in the said regulation. The opening of the procedure is subject to the condition that the complaint has been previously dealt with by the relevant professional. The request to the CSSF must be filed within one year after the complaint has been filed with Danske Invest Management Company.

You may submit your complaint to the CSSF by post, fax or email

Commission de Surveillance du Secteur Financier
Département Juridique CC
283, route d'Arlon
L-1150 Luxembourg
Fax : +352 26251 – 2601
Email : reclamation@cssf.lu

More information about the procedure regarding out-of-court resolution as well as the above mentioned Regulation can be found on the CSSF website:
<http://www.cssf.lu/en/consumer/complaints/>